



B & B Pest Control Integrated Pest Management (IPM) Program for Chelsea Housing Authority

As of May 1, 2012 Chelsea Housing Authority partnered with B & B Pest Control to implement an IPM Program for all CHA units and properties. In short IPM is a method of pest control that includes a series of evaluations, decisions and controls (as opposed to just applying chemicals). In order for IPM practices to be successful it is imperative that the customer (you) work closely with the maintenance staff and pest control company. To help keep your property at a tolerable pest level we ask that you participate in the IPM program. We will be heavily relying on your calls, feedback and assistance. So, what can you do to help eliminate and prevent pests at your property?

- Each week (daily if possible) wash down all kitchen and bathroom floors. Also, clean up all grease, crumbs and grime from stoves and countertops. Pests such as mice and cockroaches can live off dirt and grime located in your home.
- Reduce clutter – this means organizing the closets in bedrooms and the cabinets in the kitchen. Less clutter makes it easier for us to monitor pest activity and apply chemicals when needed.
- Dispose of dead roaches. If you're unit was treated for roaches it is essential that dispose of dead roaches as soon as you notice them.
 - Although the chemical bait will kill off roaches their eggs can still hatch after death and therefore the cycle of roach activity continues.
 - If vacuuming the dead roaches you must throw away vacuum bag right after clean up.
- Clean up all mice droppings. In order to accurately gauge the rodent activity in a unit we need to have clean surfaces wherever possible.
- Take note and report the CHA staff (or pest control technician when in unit) of all holes and cracks in your residence (primarily near doors, under sinks or stoves and heaters). A mouse can access a home through holes the size of a dime so we need to try and eliminate all access points.
 - Report all leaky faucets (need to take away all water sources for pests)
- Put away all food at night and when leaving residence for long periods of time.
- If you keep bags of rice in your kitchen move them to plastic or glass containers. Mice love to chew thru these bags and it is great source of food for them.
- Make sure all trash is bagged and covered in the home. Shut the dumpster door after throwing trash in outside receptacles.
- **Lastly, if you are noticing any pest activities in your home please call the CHA offices! YOU WILL NOT BE CHARGED! In order to properly take care of your residence we need to be updated on all pest activity that you notice in and around your unit. Don't be afraid to call – we want to help!**

Remember: You don't need to perform all of the above at once but with your help, over time, along with the actions and support of B & B Pest Control and the CHA Staff, we'll all be able to make the CHA properties a pest free environment.

B & B Pest Control will also be working with the CHA Staff to conduct quarterly meetings at your property (notifications will be sent out a week prior to meeting). We'll use this time to address the pest issues you and your neighbors are facing and the steps we can take to improve matters. We can also answer any questions you might have around the methods, chemicals and strategies we use. B & B Pest Control has installed their IPM program with other cities and towns and seen great success. We're certain that you will too!

